

# truescience®

## ✦ FAQs ✦

### HAIR CARE SYSTEM

#### WHAT IS TRUESCIENCE HAIR CARE SYSTEM?

The TrueScience Hair Care System is designed to give biohackers hair care that's good for their hair and the environment. It's made of three separate products: our Scalp Serum, Invigorating Shampoo and Nourishing Conditioner.

#### WHY LIFEVANTAGE DEVELOPED TRUESCIENCE HAIR CARE SYSTEM?

Because Biohackers everywhere need a hair care solution that is clean, safe and focuses on the beauty of your hair. We formulated TrueScience Hair Care with Nrf2 ingredients, effective science and a clean formula that introduces the first-ever hair care system designed by biohackers, for biohackers.

#### DOES THE TRUESCIENCE HAIR CARE SYSTEM CONTAIN NRF2 INGREDIENTS?

Yes, indeed. The TrueScience Hair Care system was mindfully formulated with Nrf2 ingredients, which are different than the TrueScience Beauty system.

#### WHAT MAKES THE TRUESCIENCE HAIR CARE SYSTEM UNIQUE?

Nrf2 science and a unique formulation designed to reduce consumers' toxic load by using cleaner ingredients that make the TrueScience Hair Care System one-of-a-kind.

#### ARE ALL THE INGREDIENTS IN THE TRUESCIENCE HAIR CARE SYSTEM NATURAL?

Most of the active ingredients are plant-based. The Invigorating Shampoo is 98.9% naturally derived, the Nourishing Conditioner is 94.8% naturally derived, and the Hair Serum is 98.65% naturally derived.

#### IS THE TRUESCIENCE HAIR CARE SYSTEM SCENTED?

Yes. And it smells great. The fragrance in the Invigorating Shampoo, Nourishing Conditioner and Scalp Serum comes from essential oils: peppermint and a hint of thyme.

#### DO THESE PRODUCTS CONTAIN ANY ADDED PARABENS, GLUTEN, SILICONES, PHTHALATES, BUTYLENE GLYCOL, ALCOHOL OR ARTIFICIAL COLOURS?

No, these products do not contain any added parabens, gluten, silicones, phthalates, butylene glycol, alcohol or artificial colours.

#### DO THESE PRODUCTS CONTAIN ANIMAL DERIVATIVES?

No, all products are free of added animal derivatives.

#### ARE THESE PRODUCTS SUITABLE FOR ALL HAIR TYPES?

Yes. They work on any head of hair.

#### ARE THESE PRODUCTS NON-GMO?

Yes, these products are non-GMO.

#### CAN I USE THE HAIR CARE SYSTEM IF I HAVE A SOY ALLERGY?

Because TrueScience Scalp Serum contains soybean oil, anyone with a soy allergy should avoid using it. However, the soybean oil used in the scalp serum is protein free. If you still want to use it, test product on the inner forearm before using it on your scalp. Apply a small amount to your inner forearm. If no reaction occurs after a few minutes, apply to scalp as directed.

#### CAN I USE THESE PRODUCTS EVERY DAY?

Yes, Invigorating Shampoo and Nourishing Conditioner are great for everyday use or periodically based on individual needs. We also recommend using the Scalp Serum every day – or even twice a day for the best results.

#### CAN I USE THESE PRODUCTS ON CHEMICALLY TREATED HAIR?

Yes, have a go at it. These products are safe to use on chemically treated hair.

## HOW DO I GET A LIST OF INGREDIENTS FOR THESE PRODUCTS?

We've listed all the ingredients on each product. You can also check them out online under the product detail pages.

## HOW DO I APPLY THESE PRODUCTS?

**Scalp Serum** - Apply a small amount of TrueScience® Scalp Serum onto damp or dry scalp. Gently massage into the scalp until the serum has been evenly absorbed. Do not rinse out. For best results, use twice daily. If your scalp feels too greasy, apply before bedtime followed by TrueScience® Invigorating Shampoo and Nourishing Conditioner in the morning.

**Invigorating Shampoo** - Apply desired amount of TrueScience® Invigorating Shampoo to wet hair and scalp. Massage into scalp and ends of hair. Rinse well. Repeat if needed. Follow with TrueScience® Nourishing Conditioner.

**Nourishing Conditioner** - Apply desired amount of TrueScience® Nourishing Conditioner to washed and damp hair. Massage into scalp and ends of hair. Leave in for 2 to 3 minutes. Rinse well. Repeat if needed.

## IS THE HAIR CARE SYSTEM PATENTED?

Some of the individual ingredients are patented, but the overall system is not.

## CAN I USE THE HAIR CARE SYSTEM IF I HAVE A SKIN CONDITION ON MY SCALP?

Please consult with your physician prior to using the hair care system.

## IF I HAVE A SENSITIVE SCALP, CAN I USE TRUESCIENCE HAIR CARE SYSTEM?

If you have a sensitive scalp, test each product on your inner forearm first. If no irritation occurs after a few minutes, you can proceed using it on your scalp.

## WHERE IS THE TRUESCIENCE HAIR CARE SYSTEM MANUFACTURED?

Each product is manufactured in the U.S.A.

## DO THE HAIR CARE PRODUCTS LOSE POTENCY AND EFFECTIVENESS AFTER THEIR EXPIRATION DATE?

Great question. Since we cannot guarantee quality after the expiry date, we do not recommend using them after they expire.

## CAN I RECYCLE THE PACKAGES?

It depends on your area. The Scalp Serum box is absolutely recyclable. Tubes are made of LDPE material (Low-Density Polyethylene) and marked 4. The Caps are made of PP (Polypropylene) and marked 5. Check with your local recycling authority before throwing them away.

## WHAT IS THE PH OF EACH OF THE HAIR CARE PRODUCTS?

The pH\* of the products are as follows:

- Invigorating Shampoo: 6.5
- Nourishing Conditioner: 4
- Scalp Serum: 5.5.

\*results may vary